## SPRING MARINE MANAGEMENT S.A. Policy Manual

## **QUALITY POLICY**

The Company is committed to providing a Quality service, which consistently & continuously meets the requirements of its customers whilst protecting assets under its care, its employees, and the environment in general.

This is achieved by establishing and discharging managerial & operational processes, which have emerged from the combination of sound managerial principles and established experience in the Shipping Industry.

The Company aims to remain a quality service provider by:

- Meeting customer requirements as defined in the relevant Ship Management Agreements and Charter Parties,
- Developing and implementing controlled processes,
- Seeking continual improvement in operational responsiveness,
- Complying with the requirements of ISO 9001, and ISM Code and MLC2006 as well as continually improving its Management System,
- Establishing and communicating measurable & consistent objectives and performance targets to Company employees,
- Complying with applicable statutory requirements, international legislation and classification society requirements related to the services provided
- Operating vessels without accident(s) or incident(s) that could endanger Company's employees, the environment or assets under the Company's care,
- Complying with current Health & Safety legislation and,
- Developing employee skills and increasing their contribution through effective training.

In order to meet the above objectives the Company has developed and implements a Management System, which as a minimum shall meet the requirements of ISO 9001, IMO ISM Code and the MLC 2006.

All Company employees are responsible for implementing the Company's Quality Policy.

The Company's management is responsible for monitoring and reviewing the Quality Policy at regular intervals in order to ensure that it remains relevant and effective.

Date:	01/04/2020	General Manager:
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